

MID-AMERICA HEALTHCARE EXECUTIVES FORUM

An Independent Chapter of American College of Healthcare Executives



MAHEF Spotlight Series

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Mid-America Healthcare Exec Forum Scholarship Recipient 2022

Hadiya Jagroop

Hadiya Jagroop is majoring in Community Health with a concentration in Health Education and Promotion. In addition to that, she is pursuing minors in Business and Chemistry. On campus, she serves as the College of Applied Health Sciences Student Senator and Assistant Director of Student Wellness for Illinois Student Government. Also, she serves as the College of Applied Health Sciences Student Senator and Committee Member for the Committee of Committees for Urbana - Champaign Student Senator. After completing her degree in 2023, she plans to get a master's degree in Public Health before enrolling in a dual MD/JD program.



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Virtual Educational F2F Webinar | *Fall Series*

VIA ZOOM FOR 1.5 FACE-2-FACE CREDITS PER SESSION

[Session 1:](#)
Equity of Care

FRIDAY
09/09/2022

[Session 2:](#)
Diversity and Inclusion

FRIDAY
09/16/2022

11:30a.m. – 1 p.m.

Target Audience:

Mid to Senior Level Healthcare Executives, including Human Resources professionals. Clinical and administrative/operational leaders.

Description:

Quality of care should not vary on the basis of the patients' socioeconomic, ethnic, gender, or geographic background. It is known however, that there is a healthcare divide in the U.S. especially in vulnerable populations including: those lacking health insurance (or are underfunded), low-income families, racial and ethnic minorities, and LGBTQ populations. The Affordable Care Act aimed to address access and equity of care issues by expanding health insurance coverage. Deficits in access to care changes the way healthcare is delivered and financed.

To embrace diversity is a core principle of the healthcare management profession and is also an ethical and business imperative. Healthcare organizations must ensure their staff is educated on disparities to appropriately address the needs of patients from diverse cultural and economic backgrounds to provide equitable high-quality care to all. It has been shown that patient-centered care improves clinical outcomes and patient satisfaction while reducing medical errors and costs. Eliminating healthcare disparities provides a strategic component to ensure organizational excellence and long-term financial viability.

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11:30a.m. – 1 p.m.

Target Audience:

All healthcare executives, clinical and administrative/operational leaders.

Description:

The communities for which healthcare organizations operate are rapidly diversifying. Not only do they provide care for a diverse community of patients and families, but their workforce is also changing, and at times does not reflect the patient community. This diversity is exhibited in a number of ways, including ethnicity, race, religion, socioeconomic status, language, age, sexual orientation/gender identity, and physical ability.

The business implications and imperatives healthcare organizations face concerning diversity, equity, and inclusion are immense. Diverse communities often require different care needs, improved quality, new or modified operational processes and services, and strategic planning for a varied patient demographic. The continuum of care will need to be considered to best meet the needs of these communities.

It is incumbent on healthcare organizations and their leaders to both understand and embrace the needs of diverse populations. Leader's abilities to respond to the needs and preferences of a broader customer base will be critical to their financial and operational success.

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